

CHANGI EASTER QR HUNT CHALLENGE FREQUENTLY ASKED QUESTIONS

Section A: General Information

1. What is 'Changi Easter QR Hunt Challenge' about?

The 'Changi Easter QR Hunt Challenge' is an extension of the National Steps Challenge™ Season 6 Corporate Challenge, in collaboration with Team Axis, to motivate participants to clock steps (mandatory) and Moderate-to-Vigorous Physical Activity (MVPA) minutes (optional). Participants will need to search for five (5) QR codes that will help them complete a quiz and solve a word puzzle to win prizes.

2. When will 'Changi Easter QR Hunt Challenge' start and end?

The 'Changi Easter QR Hunt Challenge' will start on 1st April 2022, 0000 hours and will end on 17th April 2022, 2359 hours. Participants can only participate in this challenge on any one (1) day during this period.

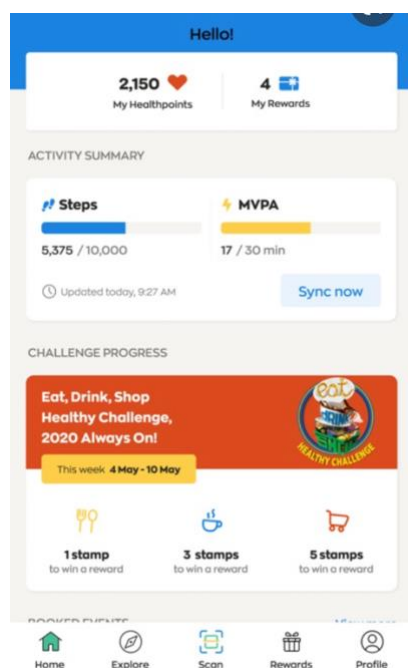
3. Where and how will 'Changi Easter QR Hunt Challenge' be held?

'Changi Easter QR Hunt Challenge' is a free challenge. Scanning the QR codes hidden along Changi Airport Connector (inclusive of Jurassic Mile) will link participants to Team Axis' website to view health tips and letter clues. These tips and clues will help participants answer the quiz questions and solve a word puzzle in the submission form.

Participants will also need to sync their step count (mandatory) and MVPA minutes (optional) data to the Healthy 365 app on the day the activity was completed.

4. Are there sample screenshots of what is required for submission?

You may refer to the below image as an example. Only 1 screenshot is required. In the event of multiple screenshot submissions, only the latest submission will be taken as the entry.



Section B: How to Participate

5. How do I register for 'Changi Easter QR Hunt Challenge'?

No registration is required. Participants can start searching for the QR codes and submitting their answers through the submission form on any date between on 1st April 2022 and 17th April 2022.

6. I missed the deadline for signing up of National Steps Challenge™ Season 6 Corporate Challenge/ National Steps Challenge™ Season 6 Corporate Challenge (Healthy Workplace Ecosystems)/ National Steps Challenge™ Season 6 Corporate Challenge (Heartland Malls), can I still participate in 'Changi Easter QR Hunt Challenge'?

Yes. 'Changi Easter QR Hunt Challenge' is open to all members of public with a valid NRIC/FIN and is at least 17 years of age at point of registration. However, only participants who have signed up for National Steps Challenge™ Season 6 Corporate Challenge and/or its sub-challenges (Healthy Workplace Ecosystems and Heartland Malls) are entitled to win the bonus reward¹.

Please visit our webpage to find out more: <https://www.team-axis.com/changi-easter-qr-hunt>.

8. Is there a deadline for submitting my entry for the 'Changi Easter QR Hunt Challenge'?

Yes, deadline for submissions is 17th April 2022, 2359 hours.

All step counts and MVPA minutes must be synced to the Healthy 365 app before the Challenge ends on 17th April 2022, 2359 hours to be considered as a valid entry. Any step count and MVPA minutes synced after the Challenge has ended will not be considered as a valid entry, even if the step count and MVPA minutes were clocked during the Official Challenge period.

9. How will I know that my submission is successful?

You will receive a confirmation e-mail after submitting the form.

10. How do I withdraw from 'Changi Easter QR Hunt Challenge', and will there be any penalty?

You may withdraw from 'Changi Easter QR Hunt Challenge' by calling our hotline at 9027 3873 (Monday – Friday, 10am to 6.30pm) or informing us via email healthywe@team-axis.com. Participants will receive an email confirming their withdrawal from the challenge within 3 working days. There will be no penalty incurred for withdrawal.

Section C: Prizes

11. What are the prizes for winner(s) of the 'Changi Easter QR Hunt Challenge'?

Participants who submit all answers correctly and synced a minimum of 8,000 steps to their Healthy 365 app will receive a physical \$5 NTUC Voucher.

¹ Note: These participants are not entitled to earn prizes from 'Changi Easter QR Hunt Challenge': (i) HPB employees and/or immediate family members of a HPB employee; (ii) Third-party vendors, service providers and/or event organisers ("EOs") and their employees, who are involved in or connected to, directly or indirectly, the contest, (iii) Any other person or class of persons deemed ineligible or notified by HPB as being ineligible from time to time.

Participants who clock a minimum of 20 minutes of MVPA and are National Steps Challenge™ Season 6 Corporate Challenge (Main Challenge/Healthy Workplace Ecosystems/Heartland Malls) participants will receive a bonus \$2 LiHO eVoucher.

NOTES:

(a) Prizes are not transferable, not assignable, and not redeemable for cash. HPB may, in its sole and absolute discretion and without prior notice, replace, change, or substitute any prizes with another of similar value.

(b) Participants will need to clock the 8,000 steps in one (1) day within the 1st April 2022, 0000 hours to 17th April 2022, 2359 hours challenge period. Step counts are not cumulative across more than 1 day within the challenge period.

(c) To receive the bonus \$2 LiHO eVoucher, National Steps Challenge™ Season 6 Corporate Challenge (Main Challenge/Healthy Workplace Ecosystems/Heartland Malls) participants must clock both 8,000 steps and 20 minutes of MVPA in one (1) day within the 1st April 2022, 0000 hours to 17th April 2022, 2359 hours challenge period.

12. How will the winners be informed?

All winners will be notified via e-mail and SMS by 29th April 2022.

13. How will winners receive their prizes?

The \$2 LiHO eVoucher will be credited into winners' Healthy 365 app e-wallets. Team Axis will contact winners to provide details for redemption of the \$5 NTUC vouchers by 29th April 2022. Participants will receive the voucher through mail. Prize winners must fulfil the following conditions:

- a. Be a Singaporean or Permanent Resident of Singapore with a valid NRIC or a foreigner with a valid FIN.
- b. Aged 17 years or older at the point of registration.
- c. [Criteria to receive the bonus \$2 LiHO eVoucher only] Be a National Steps Challenge™ Season 6 participant Corporate Challenge/ National Steps Challenge™ Season 6 Corporate Challenge (Healthy Workplace Ecosystems)/ National Steps Challenge™ Season 6 Corporate Challenge (Heartland Malls) participant.

Section D: Website and Contact Details

18. Where can I find more information about 'Changi Easter QR Hunt Challenge'?

You may visit the 'Changi Easter QR Hunt Challenge' website: <https://www.team-axis.com/changi-easter-qr-hunt> for more information.

19. Who can I contact if I face any issue with 'Changi Easter QR Hunt Challenge'?

Please contact Team Axis' hotline at 9027 3873 or email them at healthywe@team-axis.com. Team Axis' operating hours are Monday to Friday, 10am to 6.30pm (excluding public holidays).